

POSITION DETAILS	
Position Title	Stakeholder Engagement Supervisor
Division	Operation & Engagement
Department	Ras Al Khaimah Department of Knowledge

### **Role Purpose**

The Supervisor, Stakeholder Engagement supports the Manager in delivering effective communication, events coordination, and stakeholder engagement across private schools in Ras Al Khaimah.

The position plays a key role in planning and supporting Department-led events, daily communications, community activities, and media coordination. The Supervisor ensures consistent messaging, strong engagement with schools, and high-quality support for departmental initiatives and public-facing activities.

#### **Key Responsibilities**

- Promote the Ras Al Khaimah Department of Knowledge by facilitating clear, consistent, and professional communication between the Authority and private schools.
- Lead the preparation and distribution of official communications, including circulars, announcements, and engagement updates.
- Support the planning, coordination, and execution of Authority-led events, meetings, and community initiatives.
- Oversee event logistics, including invitations, attendance management, branding, and onsite coordination.
- Coordinate media coverage and manage content creation, including photography, videography, and storytelling.
- Contribute to the development of annual engagement calendars and activity plans.
- Ensure consistent branding across social media and official communication materials.
- Maintain organized documentation of communications, events, media outputs, and stakeholder engagement activities.

# **Profile**

• **Education**: Bachelor's degree (or other equivalent qualification) in Education or a related field is required



- Experience:
- Minimum 0-3 years of experience in communications, events coordination, public relations, or stakeholder engagement.
- Experience working in an educational or government setting is an advantage.
- Languages: Fluency in Arabic and English (verbal and written)

# Competencies

## Behavioral

- Excellence in performance and outcomes
- Active communication
- Creativity and problem solving
- Customer focus
- Team spirit
- Organizational and ethical awareness